



*“Partnering acs has really allowed us to focus on our business objectives. The 4 hour response to any technical problems has been key in ensuring that our systems operate smoothly and efficiently. Tollers is proud to be working with acs.”*

**Martin Hill**  
Managing Partner

## case study

### Tollers Solicitors

Established in 1877, Tollers is one of the oldest and most respected firms of solicitors in the region. Operating from offices in Northampton, Kettering, Corby and Milton Keynes, Tollers employs over 200 staff. With the team growing quickly the company was keen to ensure that customer satisfaction remained a high priority.

Tollers embarked on a partnership with **acs** to maintain its server and company infrastructure. Sharing this responsibility allowed Tollers's own in-house IT specialists to focus on running their business and helping their customers. As Tollers's primary supplier of IT goods, **acs** was well placed to offer a tailor made solution and Tollers chose a 4 hour response contract to ensure uptime was maximised.

As part of Tollers's expansion, **acs** also took ownership of the Charles House refurbishment focussing on the removal and relocation of dividing walls and any electrical requirements. The **acs** cabling technicians worked closely alongside the installation team to minimise disruption when the data points and office furniture were added.

Following these successes, Tollers is now planning future projects with **acs**.